



www.stcroixgas.com

415 S Second St
River Falls, WI 54022
(715) 425-6177

SEPTEMBER 2018

Due Date:
September 25
Tuesday

Your payment is on time if it is received on the due date by closing time at our payment locations. Mail in time to meet this date or drop your payment at:

River Falls Location:
Our office, 415 S 2nd Street.
Due date deadline: 5pm

Prescott Location:
First National Bank,
1151 N Canton Street.
Due date deadline:
lobby - 5 pm
drive-up window - 6 pm

Online bill payers:
allow 10 business days for
your payment check to reach
us to avoid late fees.



ONLINE: Visit us at
www.stcroixgas.com.

You can click through to pay by credit card or check with Payment Service Network. Or call PSN at 877-885-7968.

There is a \$3.99 transaction charge.

Or... AutoPay is free and automatic each month—give us a call. Pair it with Budget Plan to make your gas bill payment amount predictable as well as automatic.

Pay your bill *automatically* every month, with **AUTO-PAY** (Electronic Funds Transfer or “EFT”)

Set your gas account on autopilot, to pull money from your bank account every month on the due date. It's free!

Your bill will still come every month, normally on the 5th. Look for the initials EFT on the bottom left corner. This confirms that payment will be automatically deducted from your bank account on the due date (normally the 25th of the month). EFT takes about one billing cycle to go into effect.

Sign up by returning the form below to us, with a voided check or savings deposit slip. Questions? Call today for details, 715-425-6177, weekdays, 8 am to 5 pm.

I authorize St. Croix Gas and the financial institution named below to initiate entries to my checking or savings account. This authority will remain in effect until I notify you in writing to cancel it in such time as to afford the financial institution a reasonable opportunity to act on it.

Customer Signature _____

Customer Name _____

Customer Address _____

Customer Gas Account # _____

Bank Name _____

Bank Routing # _____

Bank Account # _____

Enclose a voided Check (if a checking account), or a voided Savings deposit slip. It must bear your name. Void it by writing the word VOID across it. Note: Do not send a voided checking account deposit slip.

Infrastructure replacement: gas pipelines

Aging pipelines

In 2011 the U.S. Department of Transportation issued a **Call to Action** to accelerate the repair, rehabilitation, and replacement of the highest-risk pipeline infrastructure. Pipelines constructed of cast and wrought iron, as well as bare steel, are among the oldest type of pipeline in the U.S. These materials naturally degrade into the surrounding soil over time.



Cast and Wrought Iron Elimination Programs

Nineteen states have completely eliminated cast or wrought iron natural gas distribution lines within their borders: Alaska, Arizona, California, Colorado, Hawaii, Idaho, Montana, New Mexico, North Carolina, North Dakota, Oklahoma, Oregon, Puerto Rico, South Carolina, Utah, Vermont, Washington, Wisconsin, and Wyoming.

Bare Steel Pipelines

Uncoated steel pipelines are known as bare steel pipelines and while many of these pipelines have been taken out of service, some of these pipelines are still operating today. Corrosion monitoring is an important element of ensuring pipeline integrity for these lines.

Safer modern pipeline installations

Approximately 97 percent of natural gas distribution pipelines in the U.S. were made of low-risk plastic or coated steel at the end of 2017. All St. Croix Gas pipelines are made of coated steel or plastic.