



[www.stcroixgas.com](http://www.stcroixgas.com)  
415 S Second St  
River Falls, WI 54022  
(715) 425-6177

## OCTOBER 2018

**Due Date:**  
**October 25**  
**Thursday**

Your payment is on time if it is received on the due date by closing time at our payment locations. Mail in time to meet this date or drop your payment at:

River Falls Location:  
Our office, 415 S 2nd Street.  
Due date deadline: 5pm

Prescott Location:  
First National Bank,  
1151 N Canton Street.  
Due date deadline:  
lobby - 5 pm  
drive-up window - 6 pm

Online bill payers:  
allow 10 business days for your payment check to reach us to avoid late fees.



**ONLINE:** Visit us at  
[www.stcroixgas.com](http://www.stcroixgas.com).

You can click through to pay by credit card or check with Payment Service Network. Or call PSN at 877-885-7968. There is a \$3.99 transaction charge.

Or... AutoPay is free and automatic each month—give us a call. Pair it with Budget Plan to make your gas bill payment amount predictable as well as automatic.

## Low Income Energy Assistance



Wisconsin Home Energy Assistance Program (WHEAP) assists in paying heating costs for low-income households. A one-time-per-heating-season payment is issued to the utility. Call your county to learn how to apply.

Pierce County: 715-273-6788  
St. Croix County: 715-265-4271

WHEAP also provides:

- Emergency fuel assistance,
- Counseling for energy conservation and energy budgets,
- Pro-active co payment plans,
- Targeted outreach services,
- Emergency furnace repair and replacement.



Two of our customer service technicians, Nadalie Place and Amy Hoyer, staffed our table at the Children's event of Prescott Daze September 8th. Kids were given free coloring books, crayons and wristbands with natural gas safety messages.

Char Kruger, our third customer service technician, staffed the Open House at River Falls Fire Department on September 24th.



## Heading south for the winter? Sign up for Budget Plan billing and Auto Pay.

Budget Plan billing sets your bill to an average amount through the year. This makes your monthly bill predictable. It readjusts in March to reflect your actual usage (which varies with weather conditions) and the market cost of natural gas, which varies month to month.

Auto Pay authorizes your bank account to pay your gas bill automatically on the due date.

Call us for details: 715-425-6177. Details also available on our website, [www.stcroixgas.com](http://www.stcroixgas.com). This plan is a favorite with snowbirds and anyone who likes predictability in their finances.