



[www.stcroixgas.com](http://www.stcroixgas.com)  
 415 S Second St  
 River Falls, WI 54022  
 (715) 425-6177

**MAY 2017**

**Due Date:**  
**May 25,**  
**Thursday**

Your payment is on time if it is received on the due date by closing time at our payment locations. Mail in time to meet this date or drop your payment at:

**River Falls Location:**  
 Our office, 415 S. 2nd Street.  
 Due date deadline: 5 p.m.

**Prescott Location:**  
 First National Bank,  
 1151 N. Canton Street.  
 Due date deadline:  
 lobby - 5 p.m.,  
 drive-up window - 6 p.m.

**Online bill payers:**  
 allow 10 business days for  
 your payment check to reach  
 us to avoid late fees.



ONLINE: Visit us at  
[www.stcroixgas.com](http://www.stcroixgas.com).

You can click through to pay by credit card or check with Payment Service Network. Or call PSN at 877-885-7968.

There is a \$3.99 transaction charge.

Or... AutoPay is free and automatic each month—give us a call. Pair it with Budget Plan to make your gas bill payment amount predictable as well as automatic.



**Gas Pipeline Leak Survey**

As the weather warms up, you may see one of our employees patrolling your yard with a hand-held gas leak detector.

If you are unsure about a person you see in your yard, call us at 715-425-6177 to ask if we have someone on duty in your area.

Federal regulations require that all gas utilities patrol their pipelines regularly to check for underground gas leaks.

Each year we patrol all of our mains in public rights of way, including the Hammond, Prescott and River Falls downtown business districts, and one-fifth of our service lines on customer property.

The electronic leak detection equipment we use is highly sensitive. The technology senses tiny amounts of methane (the primary ingredient of natural gas).

If we find a leak, it is classified and scheduled for repair. It is rare for us to find a leak, thanks to the quality of pipe in our system and non-corrosive soils in this area.

*Watch for our Pipeline Awareness mailing! Return the reply card and you will be entered for the \$100 drawing in June.*

**Building a deck?  
 A fence?  
 Planting a tree?**



**3 business days before  
 you dig, call 811.  
 It's the law!**

By calling 811 you will request that your underground utilities be located and marked. Gas, water, sewer, electric, telephone and cable will be marked. If no gas lines are present, your property will be marked with "all clear" flags.

When you dig within 18 inches of a marked utility, use care! Use a shovel and dig carefully.

If you accidentally scrape or gouge our pipe or wire, call us right away. We will repair it for FREE. Our pipe and wire are yellow.

If you hit our pipe, and create a gas leak, no matter how small, call 911 immediately. Even tiny gas leaks can be dangerous.

Instead of calling 811, you may e-mail your request at [www.diggershotline.com](http://www.diggershotline.com). Remember, call or email 3 business days before you dig.



Mobile leak survey in rural road right-of-way