



www.stcroixgas.com
 415 S Second St
 River Falls, WI 54022
 (715) 425-6177

MARCH 2017

Due Date:
March 27,
Monday

Your payment is on time if it is received on the due date by closing time at our payment locations. Mail in time to meet this date or drop your payment at:

River Falls Location:
 Our office, 415 S. 2nd Street.
 Due date deadline: 5 p.m.

Prescott Location:
 First National Bank,
 1151 N. Canton Street.
 Due date deadline:
 lobby - 5 p.m.,
 drive-up window - 6 p.m.

Online bill payers:
 allow 10 business days for
 your payment check to reach
 us to avoid late fees.



ONLINE: Visit us at
www.stcroixgas.com.

You can click through to pay by credit card or check with Payment Service Network. Or call PSN at 877-885-7968.

There is a \$3.99 transaction charge.

Or... AutoPay is free and automatic each month—give us a call. Pair it with Budget Plan to make your gas bill payment amount predictable as well as automatic.



Rate increase authorized

The Public Service Commission of Wisconsin has authorized a rate increase for St. Croix Gas. This rate increase will take effect on gas used beginning on March 1.

Overall, the impact to your annual cost of gas service is estimated at 1.08%.

The biggest increase will be noticed in the monthly customer charge. This charge covers our costs to maintain our pipes, meters, gas processing facilities, and to provide office services such as processing bills each month.

Our gas rates, or the service rates added to the market cost of each therm of gas, have decreased for residential customers and increased for our largest customers.

More detail on the changes will be posted on our website, www.stcroixgas.com.



Budget Plan customers—your payment has changed.

- * Your March bill (for use in the month of February) reflects an adjustment for the actual weather and gas prices since your Budget Plan began last summer.
- * This new payment amount will be repeated until your July bill. In your July bill we will true-up your payments to date with actual costs through the end of the budget year.
- * Budget Plans begin again with the August billing.

Questions? Call our office, 715-425-6177, weekdays 8 am to 5 pm.

GET SMART WITH YOUR THERMOSTAT

A smart thermostat is a Wi-Fi enabled device that 'learns' your habits to help you manage home heating and cooling costs. It adjusts your HVAC equipment based on your home's unique energy profile and the weather outside. Plus, you can control your smart thermostat from your phone or computer.



If you're considering new heating and cooling equipment or replacing your existing thermostat, visit focusonenergy.com/smart or call **800.762.7077** to learn more.

*Some programs require that a resident must be a customer of a participating natural gas AND electric utility. Find out if your electric utility participates at focusonenergy.com/utilities.



BENEFITS:

- 1 Greater home comfort
- 2 Lower energy bills
- 3 Saves up to \$120 annually and typically pays for itself in two years

\$75 rebate with retail purchase
 or
\$125 with eligible improvements

SAVING MONEY AND ENERGY FOR WISCONSIN

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Partnering with Wisconsin utilities